## Contact

## Claims: 0845 257 0365 (Local Rate)

- Between the hours of 9:00am and 5:30pm weekdays, calls are answered by Dedicated Claims Handlers.
- Claim forms generally not required- Straight forward incidents agreed on the phone. Supporting documents will be requested where necessary.
- In the case of a serious loss, immediate arrangements will be made for a skilled loss adjuster to visit your property.
- Claims line available 24 hours per day, 7 days a week.
- 70% of all claims settled within 3 days.
- You can also email us: newclaims@churesidentsline.co.uk

## Administration: 0800 281 235 (Free)

We are available from 8:45am to 5:30pm week days for quotations, existing policy matters and other enquiries.

You can also email us: info@churesidentsline.co.uk

## Claims Line: 0117 934 2111

Available 9:00am to 5:00pm weekdays to register a claim for (Contract, Employment or other) insured legal matters. Please ask for Claims Department.

- Qualified legal staff available 24 hours a day.
- You will be informed of your legal rights and courses of action open to you.
- All advice is confidential and there is no consultation fee.



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